



CHELSEA  
PENSIONERS

### **The Royal Hospital Chelsea's Mission Statement**

To provide Army veterans with the support and comradeship they need in recognition of their service to the Nation, and to safeguard their historic home for the veterans of tomorrow.

### **The Royal Hospital Chelsea's Vision**

To remain a much valued and loved national institution, providing the highest standard of support to the Army veteran community.

### **Values of the Royal Hospital**

The Royal Hospital Chelsea is a unique and important national institution with a military-based culture.

It was founded by Charles II in 1682 for "the succour and relief of veterans broken by age and war", and over 3 centuries later its significance remains as great as ever. It stands today as a symbol of the esteem in which those who fight for our freedom are held, and a demonstration of the nations' obligation, and its wish, to look after them in their old age and infirmity. This tradition of caring for the nation's veteran soldiers has been handed down through successive generations and been inherited by us.

At the heart of the Royal Hospital's vision lie two core ambitions. First, to ensure it remains recognised as being relevant to the Nation. Second, for it to be acknowledged as a beacon of excellence in the care of the elderly. These ambitions can only be achieved if Chelsea Pensioners and staff alike recognise they have obligations as well as privileges. The ethos of the Royal Hospital is thus one that puts a premium on selflessness and companionship: and the values laid out in this note underpin that ethos. They apply equally to all members of our community.

**Nurture belonging** – unite through comradeship United in a shared purpose, we live and work together as a community. Everyone has a place in our diverse social, military, and historical traditions. We build strong relationships through trust and loyalty.

**Respect individuals** – listen and act We believe in the dignity and experiences of everyone. Each of us listens with humility and speaks with courage. Always acting with integrity, we treat each other with decency and care.

**Encourage pride** – commit to high standards We show appreciation and give people reason to take pride in what they do. We each welcome challenge and support others to improve. Together, we honour the mission of the Royal Hospital.

**Enjoy life** – make people smile We each enable people to lead happy, healthy, and fulfilling lives. The well-being of others is what motivates us. We delight in the difference we make within our communities and Nation.

Those who live and work at the Royal Hospital Chelsea are privileged to do so, and all have an obligation to contribute to its success to the best of their ability.